**Lakeland Library Cooperative Monthly Snapshot**

Member resources shared by 42 libraries in 81 locations across 8 counties

**Checkouts/Renewals**
- Total*** - 525,347

**Interlibrary Loans**
- 12,791 - Items Loaned

**Items Added**
- Item Records*** - 19,001
- Bib Records - 1,742

**Items Total**
- 23,809,002 - Item Records***
- 1,483,289 - Bib Records
  (Some digital items are not counted)

**Customers Served**
- Total*** - 115,280

**Melcat**
- 2,749 - Items Received***
- 2,903 - Items Loaned***

**Delivery - Bags & Bins**
- March 2020 - ?
- March 2019 - 2,613
  ?%

**Return Anywhere**
- 461 - Items Returned*

**Llc Overdrive Group**
- March 2020 - 33,254
- LLC to MCLS - 2,775
- MCLS to LLC - 4,637
- LLC to SLC - 629
- SLC to LLC - 401

**Llc Rbdigital Group**
- 3,465 - eMagazines
- 446 - eAudio

**I-Tiva**
- Patrons Contacted - 4,733
- Messages Delivered - 4,556
- Patrons Who Called In - 418
- Patrons Who Logged In - 199

**Technical Support**
- Tickets Created - 197
- Tickets Closed - 169

**Consulting Support**
- 28 - Advocacy
- 70 - Members
- 37 - Vendors
  (Now including counts from Staff)

* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL

**Our Mission Is To Strengthen Our Member Libraries**
Covering Eight West Michigan Counties by Providing the Means to Share Resources, Services and Expertise for the Benefit of Individuals and Communities.

Data collected from March 2020
Libraries closed and delivery stopped on or around March 13th.
Visit the website at www.llcoop.org.