LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

Member resources shared by 42 libraries in 81 locations across 8 counties

CHECKOUTS/RENEWALS
Total*** - 1,063,457

INTERLIBRARY LOANS
25,940 - Items Loaned

ITEMS ADDED
Item Records*** - 32,915
Bib Records - 2,962

ITEMS TOTAL
23,135,196 - Item Records***
1,473,133 - Bib Records
(Some digital items are not counted)

CUSTOMERS SERVED
Total*** - 105,964

MELCAT
6,589 - Items Received***
7,740 - Items Loaned***

DELIVERY - BAGS & BINS
January 2020 - 2,981
January 2019 - 2,210
Up 34%

RETURN ANYWHERE
856 - Items Returned*

Lakeland provided and/or subscription services

LLC OVERDRIVE GROUP
January 2020 - 30,527
LLC to MCLS - 2,552
MCLS to LLC - 4,120
LLC to SLC - 543
SLC to LLC - 371

LLC RBDIGITAL GROUP
1,207 - eMagazines
378 - eAudio

I-TIVA
Patrons Contacted - 10,509
Messages Delivered - 9,234
Patrons Who Called In - 370
Patrons Who Logged In - 164

SHOUTBOMB
4,029 - Total Registered Users
4,524 - Total Registered Barcodes
148 - New Users

CONSULTING SUPPORT
22 - Advocacy
46 - Members
31 - Vendors
(Now including counts from Staff)

TECHNICAL SUPPORT
Tickets Created - 113
Tickets Closed - 79

* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL

OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from January 2020.

Visit the website at www.llcoop.org.