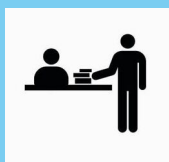


# LAKELAND LIBRARY COOPERATIVE YEARLY SNAPSHOT FEB TO SEP 2019

Member resources shared by 42 libraries in 81 locations across 8 counties



## CHECKOUTS/RENEWALS

Total\*\*\* - 8,920,170

## INTERLIBRARY LOANS

173,629 - Items Loaned



## ITEMS ADDED

Item Records\*\*\* - 279,752  
Bib Records - 75,502

## ITEMS TOTAL

155,775,537 - Item Records\*\*\*  
10,835,977 - Bib Records  
(Some digital items are not counted)



## CUSTOMERS SERVED

Total\*\*\* - 1,066,740

## MELCAT

44,688 - Items Received\*\*\*  
43,133 - Items Loaned\*\*\*



## DELIVERY - BAGS & BINS

2019 - 21,219  
2018 - 19,420

## RETURN ANYWHERE

5,650 - Items Returned\*



\* Includes KDL  
\*\* Includes GRPL  
\*\*\* Includes KDL & GRPL

Lakeland provided and/or subscription services



## LLC OVERDRIVE GROUP

2019 - 219,714  
LLC to MCLS - 21,302  
MCLS to LLC - 21,855

## LLC RBDIGITAL GROUP

18,238 - eMagazines  
2,279 - eAudio



## I-TIVA

Patrons Contacted - 77,181  
Messages Delivered - 73,873  
Patrons Who Called In - 5,222  
Patrons Who Logged In - 2,584

## SHOUTBOMB

25,670 - Total Registered Users  
28,624 - Total Registered Barcodes  
1,166 - New Users



## TECHNICAL SUPPORT

Tickets Created - 1,506  
Tickets Closed - 1,328

## CONSULTING SUPPORT

104 - Advocacy  
228 - Members  
75 - Vendors



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES  
COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING  
THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE  
FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from February to September 2019.

Visit the website at [www.llcoop.org](http://www.llcoop.org).